

Community Service Programs of West Alabama, Inc.

Combined Annual Reports
FY 2011
FY 2012

Message from Board Chair and Executive Director

TUSCALOOSA THRU TORNADOES, TIDES, TITLES AND TRANSFORMATION

April 27, 2011 was the beginning of marked transformation in Tuscaloosa, Alabama. The process began almost two weeks earlier when a moderate tornado hit the West Alabama area, including parts of Tuscaloosa. But April 27th was the day of destruction, and yet determination in this city. When the darkened clouds engulfed this city with 100+ miles per hour winds and rain, it brought unprecedented devastation to all facets of our quality of life--significant infrastructure, i.e. Emergency Management Building, police substations, the Salvation Army and Red Cross headquarters, as well as 2,493 homes were damaged (over half totally destroyed) as well as extensive damage to 242 commercial structures (114 destroyed). Loss of life eventually tolled at over 50 lives. The local hospital emergency room treated over 1,000 people in the aftermath of the storms with committed staff who were performing their normal duties when tragedy struck along with others who came in to help because that is what medical providers do--provide care for the sick and injured.

However, through local leadership of the Mayor and City Council, non-profit agency collaboration and the generosity of individuals and corporations throughout the United States transformation began. The entire community had the opportunity to assist in the development and revitalization of our city through meetings with the Mayor, City Council and retained consultants. New construction, disaster recovery efforts (which include programs administered by CSP), have led to ongoing transformation in spirit and collaboration as well as construction.

Additional uplift for community came from many University of Alabama Championships during the initial recovery period - football, softball, gymnastics and golf.

ROLL - RECOVERY - ROLL!



Cynthia W. Burton Executive Director

CSP Board Members

Bobby Miller Chairman Freddie Washington Vice-Chairman **Beverly Nickerson** Secretary-Treasurer Lynne Cephus Karen Thompson JoAnne Craighead **Roy Dobbs Gary Beard** Nick Underwood **Endan Chambers Lucy Bowles** replaced by Ashley Hackman **Bobby Singleton** John Hodge replaced by Mary Hodge 2012 Ottice Russelle Finest Miles replaced by Debra Clark



Bobby Miller Chairman, Board of Directors

Board Member Spotlight - Karen Thompson

Karen Thompson is the Executive Directory of Temporary Emergency Services (TES), Tuscaloosa, Alabama. She has over 22 years with TES. In this capacity, Thompson supervises staff and is responsible for financial planning, budgeting and managing all aspects of the agency, including oversight of all social services and the agency's thrift store. Thompson's primary job is to ensure that TES is on track in meeting its mission and objectives of helping individuals and families in crisis situations; plus, enabling them to survive the immediate crisis they are encountering.

Because of this drive to help families, Thompson chose to support CSP as a board member, "I believe in the mission of the agency and what it does to stabilize individuals and families. During the April 2011 tornadoes, I understood the mission of CSP and was able to direct people to the right place to get the help they needed in a timely manner. During a disaster, it is important to know your agency's role and mission."



Thompson said that she is proud of the programs and services CSP offers. She is particularly fond of the Head Start/Early Head Start Program. "I like these programs because they reach children at a very young age. The staff and administrators have a strong drive to educate children. They understand their roles as team members with parents as educators. I also like the many housing programs that CSP provides to its customers, such as the rehabilitation and new construction. During the storms, people were offering to provide home building services to TES; I referred them to CSP because this is a part of its mission and not TES. My vision for CSP is that they continue to provide the needed services that the community is requesting within a reasonable manner. CSP really defines what it means to be a partner and how to work together. CSP works with other agencies to pull together services that community members need in order to sustain. I cannot stress enough, how very evident this was shown during the tornadoes last year. CSP provides a vehicle for its partners and board members to build on strengths and work to improve in areas where there are weaknesses."

According to Thompson, "CSP's staff plays a key role in the programs and services provided by the agency. The cohesiveness of the staff and their dedication and determination are what create the high quality services offered at CSP. The staff works hard to make CSP's mission a working reality." Thompson advises others who serve on boards to be passionate and true to the mission of the organization they are serving. "You have to be committed to what the agency's mission and vision is in order to be effective."

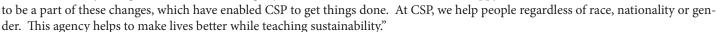
Board Member spotlight - Bobby Miller

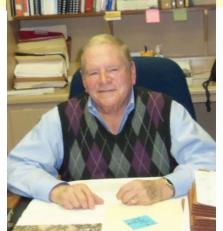
Bobby Miller began the first of his eight terms on CSP's Board of Directors in 1988. Miller, a ten-term Tuscaloosa County Commissioner, has served as CSP's Board Chairperson for over 13 years.

Miller said that his job as a commissioner is to work for the people of the county and do what's best for the citizens. Miller said he constantly works to upgrade existing facilities and programs for water and sewer systems in the count, volunteer fire department, senior citizen and children's programs, as well as spouse abuse programs and alcohol abuse programs.

Miller was elected in 1977 as a commissioner. He said that the county was \$1.5 million in debt when he arrived on the scene. Within two years after his election, Miller said the budget was balanced and he takes pride is his ability to manage the finances of Tuscaloosa County.

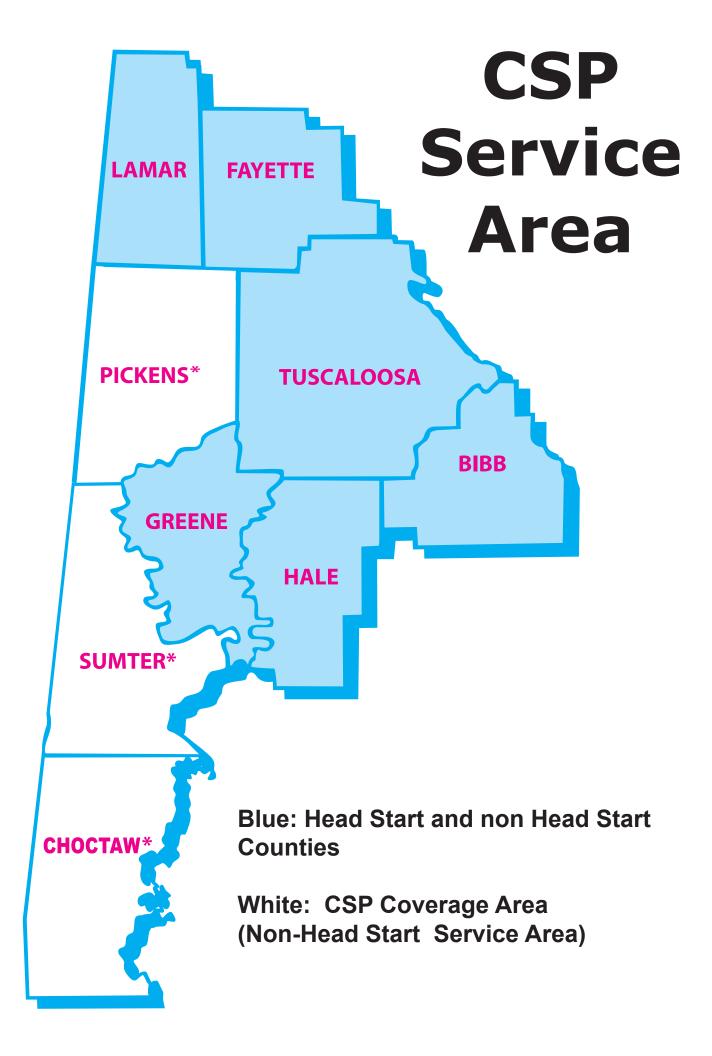
Miller used his strong financial background to guide CSP as one of the strongest non-profit agencies in the state of Alabama. He describes his time on the CSP Board as exciting. "I have witnessed so many changes that occurred during my time on the Board," he said. "I am happy





Reflecting on the April 2011 storms, Miller said, "I went out in various parts of the county with the first responders and I relayed to CSP so much that would have gone unnoticed. Many people were without phone service and no contact with the outside world. I saw people who lost everything and this agency was able to help them put some parts of their lives back together. CSP was more that sufficiently prepared and we were able to reach out and help many people.

He is especially fond of the Low Income Heating and Energy Assistance Program (LIHEAP) because it prevents death in extreme temperatures of the summer and winter months. He said that Meal-on-Wheels is another one of his favorite programs because it provides so much more than a meal to the elderly. "Meals are not dropped at the front door; a human rings the door bell and checks on the resident to make sure they are OK." Miller said his continued vision for the agency is to help younger people in the under served areas do better for themselves so they can be more competitive in the workplace. They in turn, can then help others do better.



CLIENT CHARACTERISTICS - 2011

Name of Agency Report: Community Service Alabama, Inc.	e Programs of West	11. Other Characteristics	yes	Numbe No	er of Persons* Total
Alabama, mo.		a. Health Insurance	22,415	17,027	39,442
2a. Total Non CSBG Resources Reported: ARRA only:	\$ 13,077,044 \$ 2,088,519	b. Disabled	21,124	18,318	39,442
2b. Total amount of CSBG Funds allocated:	\$ 907,990	12. Family Type		Number	of Families***
ARRA only:	,	a. Single Parent Femal	е		8,665
		 b. Single Parent Male 			161
Total Resources for FY 2010 (2a + 2b):	\$ 14,678,034	c. Two Parent Househ	old		709
ARRA only *	\$ 2,088,519	 d. Single Person 			6,861
		e. Two Adults - NO Chi	dren		1,060
Total unduplicated number of persons about		f. Other			177
characteristics were obtained:	39,442	TOTAL			17,663
4. Total unduplicated number of persons about	whom no	13. Family Size		Numbo	of Families***
characteristics were obtained:	0	a. One		Number	
characteristics were obtained.	0	b. Two			7,181
5. Total unduplicated number of families about	whom one or more	c. Three			3,839
characteristics were obtained:	17663	d. Four			3,453
	17000	e. Five			1,942
6. Total unduplicated number of families about	whom no	f. Six			723
characteristics were obtained:	0	g. Seven			355
		h. Eight or more			104 66
7. Gender	Number of persons*	TOTAL***			17,663
a. Male	5545				17,003
b. Female	33,897	14. Source of Family Inco	ome	Numl	per of Families
TOTAL*	39,442	a. Unduplicated # Fami			16,141
		One or more sources of i			10,141
8. Age	Number of persons*	b. Unduplicated # Fami	lies Reporting		1,522
a. 0 - 5	5,360	Zero Income			.,022
b. 6 - 11	5,514				
c. 12 - 17	5,366	TOTAL Unduplicated # F		One or More	e Sources of
d. 18 - 23	3,151	Income or Zero Income.*	**		17,633
e. 24 - 44	8,569				
f. 45 - 54	4,236	c. TANF			548
g. 55 - 69 h. 70+	4,782	d. SSI			4,908
TOTAL*	2,464	e. Social Security			6,733
TOTAL	39,442	f. Pension g. General Assistance			523 196
9. Ethnicity/Race	Number of persons*	h. Unemployment Insu	rance		1.024
a. Hispanic or Latino	117	i. Employment + Other			949
b. Not Hispanic or Latino	39,325	j . Employment Only	Course		2,636
TOTAL*	39,442	k. Other			25
RACE		15. Level of Family Incon	ne		
a. White	6,855	(% Of HHS Guideline)		Number	of Families***
b. Black or African American	31,713	a. Up to 50%			5,741
c. American Indian and Alaska Native	0	b. 51% to 75%			4,062
d. Asian	91	c. 76% to 100%			4,239
e. Native Hawaiian and Other Pacific Islande		d. 101% to 125%			1,943
f. Other	700	e. 126% to 150%			1,060
g. Multi-Race (any two or more of the above)	783	f. 151% to 175%			353
TOTAL*	39,442	g. 176% to 200% h. 201% and over			177
10. Education Levels of Adults		TOTAL***			17,663
(# For Adults 24 Years of Older Only)		IVIAL			17,003
a. 0 - 8	565	16. Housing		Number	of Families***
b. 9-12/Non-Graduate	9,791	a. Own		Hamber	4,778
c. High School Graduate/GED	8,944	b. Rent			12,729
d. 12+ Some Post Secondary	2,069	c. Homeless			71
e. 2 or 4 year College Graduate	1,833	d. Other			88
TOTAL*	23,023	TOTAL***			17,663

^{*} Includes ARRA funding

CLIENT CHARACTERISTICS - 2012

	5 (1)				
 Name of Agency Report: Community Servic Alabama, Inc. 	e Programs of West	11. Other Characteristics	Yes	Numb No	er of Persons* Total
Alabama, mo.		a. Health Insurance	15,069	556	15,625
2a. Total Non CSBG Resources Reported:	\$ 17,696,366	b. Disabled	3,869	11,756	15,625
2b. Total amount of CSBG Funds allocated:	\$ 904,844	12. Family Type		Number	of Families***
	0	 a. Single Parent Femal 	е		2,559
T. () T. () T. () () () () ()		 b. Single Parent Male 			103
Total Resources for FY 2010 (2a + 2b):	\$ 18,601,210	c. Two Parent Househo	old		307
	0	d. Single Person			3,343
3. Total unduplicated number of persons about	t whom one or more	e. Two Adults - NO Chilf. Other	aren		319
characteristics were obtained:	15,625	TOTAL			599
					7,230
4. Total unduplicated number of persons about		Family Size		Number	of Families***
characteristics were obtained:	12,485	a. One			3,294
F. Tatal conductions of a constant and familiar about		b. Two			1,578
5. Total unduplicated number of families about characteristics were obtained:		c. Three			1,161
Characteristics were obtained.	7,251	d. Four e. Five			704
6. Total unduplicated number of families about	whom no	f. Six			316
characteristics were obtained:	11,691	g. Seven			128 47
	,	h. Eight or more			23
7. Gender	Number of persons*	TOTAL***			7,251
a. Male	5,609				
b. Female TOTAL*	10,012	14. Source of Family Inco		Numl	per of Families
IOIAL	15,621	 a. Unduplicated # Fami One or more sources of it 			6,358
8. Age	Number of persons*	b. Unduplicated # Fami			C00
a. Ŏ - 5	1,935	Zero Income			698
b. 6 - 11	2,078				
c. 12 - 17	2,076	TOTAL Unduplicated # Fa		g One or More	e Sources of
d. 18 - 23	1,268	Income or Zero Income.*	**		7,056
e. 24 - 44 f. 45 - 54	3,371 1,741	c. TANF			214
g. 55 - 69	2,094	d. SSI			2,216
h. 70+	1,062	e. Social Security			2,935
TOTAL*	15,625	f. Pension			194
		g. General Assistance			4
9. Ethnicity/Race	Number of persons*	h. Unemployment Insu			271
a. Hispanic or Latino	78	i. Employment + Other	Source		403
b. Not Hispanic or LatinoTOTAL*	15,493 15,571	j . Employment Only k. Other			1,037 816
TOTAL	15,571	k. Other			010
RACE		15. Level of Family Incom	ne		
a. White	2,542	(% Of HHS Guideline)		Number	of Families***
b. Black or African American	12,912	a. Up to 50%			2,193
c. American Indian and Alaska Native	18	b. 51% to 75%			1,714
d. Asian e. Native Hawaiian and Other Pacific Islande	r 10	c. 76% to 100%			1,732
f. Other	r 8	d. 101% to 125%e. 126% to 150%			981 491
g. Multi-Race (any two or more of the above)		f. 151% to 175%			93
TŎTAL*	15,625	g. 176% to 200%			25
40 51 6 1 1 551 "		h. 201% and over			22
10. Education Levels of Adults		TOTAL***			7,251
(# For Adults 24 Years of Older Only) a. 0 - 8	A=1	16 Housing		NJaa la =	of Fam:!:***
b. 9-12/Non-Graduate	3,138	16. Housing a. Own		number	of Families***
c. High School Graduate/GED	3,637	b. Rent			3,138 4,012
d. 12+ Some Post Secondary	513	c. Homeless			9
e. 2 or 4 year College Graduate	760	d. Other			56
TOTAL*	8,065	TOTAL***			7,215

Service Statistics 10/1/2010 - 9/30/2011

Housing

New construction

Single family homes 11 (completed)

Housing rehabilitation

Weatherization318Pre-Weatherization27Housing Preservation30

Property Management

Rental Units 427

Counseling Activities# of ClientsHousing Education/Group Workshops198Pre-Purchase Homebuyer Counseling43Resolving or Presenting Mortgage Delinquency87Home Maintenance and Financial Management for Homeowners174Locating, Securing or Maintaining Residence in Rental Housing88Seeking Shelter or Services for the Homeless14Individual Counseling14

SUPPORTIVE SERVICES EDUCATION

Food referrals	6,643	Head Start/Early Head Start	
Food distribution	7,891	Head Start Enrollment	931
(including Meals on Wheels)		Early Head Start Enrollment	48
Energy assistance (tornado spike)		Children - Total	979
Non Emergency	8,194		
Emergency	4,553	Expectant mothers	6
Job coaching/life skills training	199	Early Intervention	
Employment placement	25	Total children/families served	292
Information and referral calls	18,580	High risk clinic (screenings)	46

Service Statistics 10/1/2011 - 9/30/2012

Housing

New construction

Single family homes 4 (completed)

Housing rehabilitation

Weatherization 40

Pre-Weatherization

Housing Preservation 41

Property Management

Rental Units 427

Counseling Activities # of Clients Housing Education/Group Workshops 147 Pre-Purchase Homebuyer Counseling 77 Resolving or Presenting Mortgage Delinquency 84 Home Maintenance and Financial Management for Homeowners 86 Locating, Securing or Maintaining Residence in Rental Housing 82 Seeking Shelter or Services for the Homeless 5 **Individual Counseling** 334

SUPPORTIVE SERVICES EDUCATION

Food referrals	6,642	Head Start/Early Head Start	
Food distribution	7,947	Head Start Enrollment	931
(including Meals on Wheels)		Early Head Start Enrollment	48
Energy assistance (tornado spike)		Children - Total	979
Non Emergency	6,014		
Emergency	4,600	Expectant mothers	6
Job coaching/life skills training	139	Early Intervention	
Employment placement	25	Total children/families served	275
Information and referral calls	21,339	High risk clinic (screenings)	57

COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC.

Statement of Activities For the years ending September 30, 2011, September 30, 2012

	Total 9/30/2011	Total 9/30/2012
Support and Revenues		
Contracts and grants	\$ 15,601,749	\$ 15,715,523
Local cash revenues	643,330	398,732
Local in-kind revenue	1,744,809	2,027,957
Rental Income	301,775	309,835
Interest revenue	45,142	45,198
Total Revenues	18,336,805	18,497,245
<u>Expenses</u>		
Salaries	6,882,477	7,289,141
Fringe benefits	1,911,206	1,760,911
Contract services	450,202	380,164
Travel	260,957	232,667
Space costs	198,301	229,865
Consumable supplies	546,855	645,826
Other costs	7,619,677	7,777,049
Interest	58,912	75,828
Depreciation	227,372	192,292
Total Expenses	18,155,959	18,583,743
Increase (decrease in net assets)	180,846	(86,498)
Other changes in net assets		
Net Assets beginning of year	5,447,455	5,628,301
Net Assets end of year	5,628,301	5,541,803

HUMAN RESOURCES

For the fiscal year ending September 30, 2011:

41 positions filled ~ 29 unemployed at time of hire 35 Head Start/Early Head Start 6 for other departments, including Supportive Services (4), Early Intervention (1); Agency Administration (1)

Total employment 237 FTEs Part time staff 28 For the fiscal year ending September 30, 2012:

70 positions filled ~ Case Managers & Teachers 36 Head start/Early head Start 23 Disaster Case Management 11 for other departments, including Supportive Services (7), Early Intervention (1); Agency Administration (3)

Total employment 233.8 FTEs Part time staff 42

CSP MANAGEMENT TEAM MEMBERS

Executive Director **Cynthia W. Burton**

Chief Financial Officer Sandra Fair

Planning and Development Director **Jackie Standridge**

Supportive Services Director **Sontonia Stephens**

Human Resources Director Victoria Wenth

Housing Rehabilitation Coordinator

Monica Eubanks

Head Start/Early Head Start Director
Geraldine Walton

Early Head Start Specialist Tracie Thomas

Early Intervention Director **Stephanie Sims**

Property Manager Eddie Sides

Executive Assistant Yolanda Barnes 2012 Kimberly King 2011

Early Intervention

MISSION STATEMENT

Early Intervention (EI) is committed to providing quality services for eligible children, birth to three, and their families. The focus of early intervention is to train, equip and support parents/caregivers in being the first and best teachers for their child so that when their child transitions from Early Intervention, they will be able to continue to help their child develop.

Early Intervention coordinates a High Risk clinic that screens premature newborns (1500 grams or less) and develops a comprehensive service plan to address medical and developmental issues.

The Early Intervention Program assists families who have infants and toddlers (birth to three years of age) with developmental needs. The program staff coordinates services and teaches families ways to meet the needs of their children. Infants or toddlers with a 25% delay in one or more of the following areas of development may qualify for Early Intervention services: motor, cognitive, adaptive, communication, and socialization skills development. A diagnosis that could potentially cause developmental delays such as Cerebral Palsy, Downs Syndrome, Spina Bifida can also qualify a child for EI services. Qualification for Early Intervention is solely based on a child's developmental delay/diagnosis and is not based on a family's income.

The Early Intervention team of professionals will evaluate a qualified child and help the parent or caregiver decide what is most important for the child to accomplish. The Early Intervention service providers will teach activities that can fit into the family's daily routine or in settings with typical children. With the coaching and support of these professionals, the family should be able to carry out these activities on a daily basis so that goals are met by the child and the entire family.

EI services are offered in the child's natural environment: home, daycare, etc. and they are free of charge to the family.

The High Risk clinic- The purpose of this clinic is to prevent and detect developmentally disabling conditions in children born prematurely. All children born in Tuscaloosa and surrounding areas, who are premature, weighing 1500 grams or less are scheduled to come to this clinic, usually within two weeks of being discharged from the Neonatal Intensive Care Unit. Each child is seen by a multidisciplinary team that includes: a pediatrician, LPN, social worker, occupational therapist, physical therapist, audiologist, psychologist, speech therapist, nutritionist and a developmental specialist. Recommendations are made based on the medical and developmental needs of each child by the multidisciplinary team. High Risk Clinic staff follow up on recommendations made and schedule return appointments to the clinic based on each child's need. This clinic is held at University Medical Center in the Pediatric clinic two times a month.

The Early Intervention program is collaborating with the University of Alabama Psychology Department and Speech Department to train special instruction staff to provide autism specific interventions to eligible children who meet diagnostic criteria for Autism Spectrum Disorders.

The Early Intervention program contracts with Alabama Department of Mental Health to provide program services. The EI program also bills Medicaid for case management services, special instruction, speech therapy, occupational therapy and physical therapy.

Stephanie Sims, Director, Early Intervention Program

Neeta Baughn- Service Coordinator, Early Intervention Sam Burleson-Special Instructor, Early Intervention Fertacia Chapman- Special Instructor, Early Intervention Marilyn Edwards- Special Instructor, Early Intervention Amy Fernandez- Special Instructor, Early Intervention Nicole Harrington- Service Coordinator, Early Intervention Javelin Lewis- Administrative Assistant, Early Intervention Mildred Morgan- Service Coordinator, Early Intervention Divya Patel-Service Coordinator, Early Intervention Venus Washington- EI Service Coordinator, Early Intervention

Early Intervention Client Spotlight

Ayrion Conner is an eight month old boy whose family is served by the Early Intervention (EI) Program at Community Service Programs of West Alabama, Inc. Ayrion was born at 25 weeks gestation and has been diagnosed with hydrocephalus, retinopathy of prematurity and Grade IV Intraventricular Hemorrhage. He was referred to CSP/EI by UAB Newborn Follow-up Clinic in Birmingham, Alabama. Ayrion currently lives with his mom and dad in Marengo County. His mother works as a school teacher in York, Alabama.

Divya Patel, the family's Early Intervention service coordinator, met with the family to discuss Early Intervention and their concerns with A.C's development. The service coordinator explained that due to his diagnosis, Ayrion will qualify for services through the Early Intervention program. The family was concerned about Ayrion's motor development because he was having a difficult time holding his head up, was not sitting alone or starting to crawl and because he was not moving his left arm or leg as much as his right. The family was also concerned about Ayrion's physical development because he was initially slow to gain weight and he was having difficulty focusing his eyes.

The service coordinator and family completed Ayrion's Individualized Family Service Plan to determine the child and family's needs using a Routines Based Interview. The service coordinator arranged for the physical therapist and occupational therapist to complete evaluations to further access Ayrion's motor development. After completing the evaluations, the physical therapist and occupational therapist suggested providing ongoing intervention to address motor concerns.

Ayrion's mom was concerned that she would need to miss work in order for him to receive services; however, the service coordinator explained that the Early Intervention service providers would work around the family's schedule. Mom stated that she was glad she did not need to take time off from work in order to be present for Ayrion's intervention services and that the family is happy that Early Intervention services are provided at home because traveling back and forth to Tuscaloosa or Birmingham for services would be difficult.

Since becoming involved with Early Intervention, Ayrion has made tremendous improvements. He is now focusing better with his eyes and moving his head to both sides to look at people. His head control has improved significantly. Ayrion is now eating baby food with the Nuk brush that the therapist provided and continues to gain weight appropriately. EI has provided the family with a Bumbo Seat for Ayrion to use to help with sitting and head control. Mom stated that she has seen a big difference in Ayrion's development since EI has been working with the family. "The program has been invaluable in improving my son's quality of life." EI has provided valuable information and resources to help Ayrion. Ms. Conner expressed that she had learned a lot about different developmental activities and toys to help encourage Ayrion's development.





EI is contracted to serve 149 children a month funded by Alabama Department of Mental Health

In FY 11, the Early Intervention program served a total of 292 children/families. 46 children were screened at High Risk Clinic.

In FY 12, the Early Intervention program served a total of 275 children/families. 57 children were screened at High Risk Clinic.

HEAD START

HEAD START BUDGET - PROGRAM YEARS 2011-2012

	FY 2011 Budgeted	FY 2011 Actual	FY 2012 Budgeted	FY 2012 Actual
REVENUE				
HS Federal Grant	5,926,243	5,727,267	6,372,275	6,372,275
Non Federal Share	1,481,561	1,803,999	1,593,069	1,874,095
USDA	692,857	692,857	719,980	719,980
AL Dept. of Childrens Affairs	90,000	72,349	90,000	90,000
Total Revenue	8,190,661	8,296,472	8,775,324	9,056,350
EXPENSES				
Personnel	3,513,520	3,310,994	3,679,653	3,527,914
Fringes	1,374,739	1,272,347	1,337,140	1,236,623
Travel	500	500	700	873
Equipment	-	-	-	-
Supplies	111,970	94,073	154,251	98,118
Contractual	48,550	55,128	63,700	92,410
Other	791,550	908,811	941,221	922,714
Construction	_	-	100,000	100,000
Training/Technical Assistance	85,414	85,414	95,610	84,268
Total HS Federal Share	5,926,243	5,727,267	6,372,275	6,062,920
Non Federal Share	1,481,561	1,803,999	1,593,069	1,874,095
USDA	692,857	692,857	719,980	719,980
AL Dept. of Childrens Affairs	90,000	72,349	90,000	90,000
Total Expenses	8,190,661	8,296,472	8,775,324	8,746,995

309,355 *

EXCESS REVENUE OVER EXPENDITURES

* \$309,355 Revenue Over Expenditures carried over to FY 2013

HEAD START/EARLY HEAD START

Head Start (HS) and Early Head Start (EHS) comprehensive child development programs serve low-income children 0-5 and their families, including pregnant women. Authorized under the Federal Economic Opportunity Act of 1964, Head Start addresses children and their families with the goal of improving school readiness and preparing children for future success. Early Head Start, established by the 1994 reauthorization of the Head Start Act, extends vital services to low-income, pregnant women and families with infants and toddlers.

As a Head Start and Early Head Start grantee and agency, CSP provides a range of individualized services in the areas of early childhood development, health, nutrition, parent involvement, and family development. The entire range of Head Start services is responsive and appropriate to the family's ethnic, cultural, and linguistic heritage as well as life experiences.

Collaborations

Essential collaborations have been established with Whatley Health Services, Tuscaloosa City Schools, Tuscaloosa County Schools, Fayette Education Foundation, Town of Moundville, Regions Bank, University of Alabama SGA and Student Volunteer Centers, Cornerstone Ministries, Plum Grove Baptist Church, PNC Bank, Dell Foundation and other agencies and groups that foster a continuing interest in Head Start.

Parent/Community Involvement

In FY2011-FY2012 parent involvement was focused on the continuous engagement of parents in the development of the enrolled children. The Policy Council for Head Start requires the inclusion of community representatives. and parents. The selection of these individuals is based upon their interest in the Head Start Program and the promotion of Head Start activities in the communities served.

CSP's Head Start/Early Head Start programs establish and maintain relationships with each child's family. These relationships are sensitive to family composition, language and culture because the family is an essential part of a child's learning and development and must be supported and based upon trust and respect.

Center	No. Enrolled	No. of Teachers
Bibb County	60	6
Fayette County	94	10
Greene County	161	18
Hale County	140	16
Lamar County	57	6
Martin Luther King	120	14
Moundville	40	4
Tuscaloosa	215	22
Total	887	96

Parent's Story

"Moundville Head Start has helped my child A'alyssia increase her confidence and selfesteem. The staff in classroom B at the learning center have helped her with recognizing the alphabet and numbers, along with enhancing her eagerness to learn how to read and solve everyday problems. I have been so thrilled with the staff at Moundville especially with Ms. Gowdy and Ms. O'Neil. They asked me while participating in a home visit, what would I like to see my child accomplish while in the program? I mentioned helping her (along with myself) to recognize all the correct alphabet letters so that she would be able to read more words, recognize site words and learn to tell time. I also wanted them to help introduce her to the beginning stages of addition and subtraction. Ms. O'Neil and Ms. Gowdy did exactly that and I'm very grateful for them for adapting to my child's needs. The center staff have made this a very successful school year for my child; she's excited and looking forward to kindergarten."

Thank you, Head start for the Jump Start!

Angela Wells CSP Policy Council

CSP Policy Council is comprised of parents of currently enrolled children and community representatives. The Policy Council serves as a link to the Parent Committees, and grantee agency governing body, public and private organizations, and the communities they serve.

CSP MOUNDVILLE CENTER

Partnerships are essential for the success of CSP's Head Start/Early Head Program

tive leadership requires positive collaborative partnerships. The foundation of CSP's educational program are designed so that all members of the community who touch the lives of children and families are vested stakeholders. The Moundville Head Start Center demonstrates the commitment of CSP and local partnering agencies.

When CSP made the decision to close the Moundville Head Start Center in 2011, it was with much consideration. The current structure which houses the Head Start Program is over 15 years old, and structurally inadequate, according to Geraldine Walton, Head Start Director.

"In 2010, we were proposing to move the center to merge with the Sawyerville area. The parents at the Moundville Center were very vocal about the fact that they wanted a site in Moundville. Meetings were held regarding the proposed closing; parents, grandparents, elected officials, and other community members came out and listened as we shared our plan." according to Walton. "The entire Moundville community verbalized that they did not feel that closing the center would be best for the children or their parents/families."

"The catalyst for the final decision was the entire community working together in the best interest of the children and parents in Moundville. We began looking for vacant buildings which would be able to accommodate our needs. We discussed renovations and how the current site could be remodeled to meet regulations. The cost for this option was not financially feasible. Most of the buildings we saw had problems; so we began discussions with the bank about financing for a new building. Fortunately, we were spared from damages at the Moundville site during the April 2011 storms. During the storms, we took the children across the streets to the public school buildings.

Renovating the current site would mean the addition of a safe room and this was not cost effective, and not in our budget.

I thought the coming together to solve an educational problem was great community collaboration. We all pulled together for a common goal," stated Walton.

With all of these things in the forefront, Bishop Earnest Palmer, Special Projects Director, began meeting with city officials about available property for a new center

"The Moundville Project is an example of a true partnership arrangement for Head Start. Everyone involved in this project has a vested interest." The following represent the partners for the project: Parents, families, City of Moundville, and Region IV Head Start

According to Palmer, once CSP recognized the impact of closing the site, "We (the agency) had to make some tough choices. To merge Moundville and Sawyerville meant that 50 children would need transportation to the site, which was 25 miles away. This would more than double the transportation time, which means children would leave earlier and get home later in the afternoon.

Everyone went into survivor-mode for the sake of the children and their families. The City of Moundville donated land for the site, but in order to build a new site, we had to request permission from our regulatory agency to construct, and most importantly, find funds to build the site."

Supportive Services Disaster Case Management 2011

When an EF-3 tornado touched down in the small Sumter County town of Geiger, Alabama on April 15, 2011, more than 100 homes and structures were destroyed or damaged. The disaster left many residents homeless. On April 27, 2011, the small town of Geiger was again devastated by at least two EF-2 tornadoes, leaving an 8.6-mile path of damage that was about a mile wide. Geiger was the hardest hit in Sumter County but there were no serious injuries or fatalities. According to State Senator Bobby Singleton, who represents the area, and a CSP Board Member, the damages sustained in Geiger were "well in the millions of dollars." Sumter County EMA Director, Margaret Bishop Gulley stated that 101 structures, including houses, mobile homes and businesses, were damaged or destroyed in Geiger, a town with a population of 140. But the closest thing to an injury that Bishop reported was an elderly woman who got trapped inside her house when a felled tree crashed into her roof and collapsed the ceiling.

Upon assessing the needs of the residents, CSP partnered with local organizations to provide much-needed assistance to the community. CSP came in and gave every resource possible for to the families. CSP provided: 1) gas cards so that families could travel outside the area without additional financial burden, 2) cash donations to families so they could buy medicines, fill prescriptions, get new eye glasses and replace items that were lost or damaged in the storm, 3) non-perishable items such as water, paper goods, canned goods, household items, 4) new furniture and 5) new clothes. CSP Executive Director, Cynthia Burton said that it was important that families receive substantial help as quickly as possible and get back to a sense of normalcy.

Partnering agencies included: The Town of Geiger, Sumter County Commission, Sumter EMA, Sumter Red Cross, Sumter YouthBuild/AmeriCorps, WMA Group, Sumter County Board of Education, Whatley Health Services, Sumter Health and Wellness Education Center, Sumter County Sheriff, State Senator Bobby Singleton, and The Town of Emelle.



Supportive Services Disaster Case Management 2012

The Alabama Disaster Case Management Program (ALDCMP) receives funding from the Federal Emergency Management Agency (FEMA) with the purpose of "augmenting State and local capacity to provide disaster case management services in the event of a major disaster declaration which includes individual Assistant." This is achieved through the work of ALDCMP's Provider Level Agencies (PLAs). Disaster Case Management does not replace an existing State or local program, but rather provides support when requested by the State and approved by FEMA.

Primary activities recently implemented by the PLA Staffing

- Hired three (3) estimators
- Interviewed and hired one (1) supervisor and two additional case managers for Greene and Sumter counties
- Termination of one case manager Sumter County
- Presented lists to estimators for assessments
- Implemented weekly case closures
- Completed 90 day evaluation for DCMP staff
- Bi-weekly case staffing for presentation at Un-Met Needs Table
- Scheduled appearance on WVUA for presentation re: DCMP
- Meeting with United Way to discuss possible outcomes after ending FEMA payments
- Participation on weekly DCMP conference calls

ONE SUCCESS STORY

Mr. T, a divorced, war veteran of three (3) children was referred to CSP's Disaster Case Management Program (DCMP) for the replacement of household items, furniture and utility assistance while United Methodist Committee on Relief (UMCOR) was building his home. One DCMP Supervisor began to interface with Mr. T and wanted to ensure that he received adequate items to furnish his home, as all were destroyed by the tornado. The collaborative efforts of CSP, The Salvation Army and UMCOR resulted in Mr. T. receiving a new home, new furniture for all rooms of his home, new major appliances and national media coverage. Continued partnerships with other community agencies afforded Mr. T landscaping. CSP's total contribution to Mr. T. was \$10,613.20.







Housing Division Rehabilitation 2011

Property Management

In 2010, CSP began a Green Retrofit Project at Pinefield Apartments, a Housing and Urban Development (HUD) 811 property for residents with disabilities. Renovations were made possible through a grant funded by HUD and when completed, will be the agency's first "Green Project."

Located in west Tuscaloosa, the buildings were being rehabilitated for energy efficiency. According to project contractor, Joe Hughes, "the buildings are environmentally responsible, and will provide a healthy place to live for CSP residents."



Pinefield after new roofing installed

Under the leadership of L & H Contractors, Pinefield Apartments received the following improvements: replaced 9 refrigerators with Energy Star Rated models; replaced 10 kitchen exhaust fans with Energy Star Rated models; replaced kitchen cabinets in all units with low VOC hardwood face units; replaced kitchen counter tops in all units with low VOC units; installed water saving units for kitchen faucets and shower heads in all units; replaced old thermostats with new Energy Star digital thermostats in all units and in office; replaced 10 water heaters with new Energy Star gas units and thermal blankets; installed new Armstrong, Migrations Biobased floor tile in all units; all 14 apartments were painted with low VOC interior paint; replaced exterior siding with new cementitious siding; replaced all front doors with Energy Star rated Therma-Tru fiberglass doors; replaced roofs on all units with reflective metal roof; replaced all windows with Energy Star rated



windows and caulked using low VOC caulking; replaced light bulbs with CFL energy efficient bulbs through out apartments; installed combination smoke/carbon monoxide detectors in all units; replaced bulbs in exterior light fixtures with mercury vapor bulbs and replaced photo cells on fixtures; painted exterior metal fencing with low VOC paint; repair parking lot and seal with low VOC asphalt sealer; and restriped parking lot upon completion of apartment renovations.



Upgraded energy efficient kitchen



A Happy Tenant

Cody Haddock, a resisdent for two and a half years, is very pleased with the improvements. He commented that the roof made all the difference. The environment is much more welcoming and feels like home. Cody said, "Pinefield now feels like a place where anyone would want to live."

Housing Division Rehabilitation 2012

Property Management

Weatherization

Number of Houses Completed by County					
County	2010	2011	2012	Total/Co.	
Bibb	19	14	10	43	
Fayette	10	17	3	31	
Greene	15	15	18	48	
Hale	23	15	27	65	
Lamar	12	9	7	28	
Pickens	15	20	17	53	
Sumter	26	14	30	69	
Tuscaloosa	125	44	92	260	
Total	245	148	204	597	

Weatherization

On October 31, 2012, the ARRA grant for the Weatherization program ended. CSP completed 597 houses in its eight county service area. Unfortunately, over 1000 eligible houses remain on the waiting list.

The weatherized houses represent some of the best savings. Weatherization makes an immediate and dramatic impact on mobile homes and older houses. These houses are examples of the extreme differences in before and after. The average household saving is around \$500 a year.

Agency Mission Statement

CSP provides resources and services which resolve immediate needs and lead to long-term self-sufficiency for low-income and vulnerable populations.

Agency Vision Statement

All constituents have reduced barriers and increased potential to become self-sufficient.











